

# Community Briefing Note – September 2018

## Concerns regarding odour from Hatherleigh Abattoir

**This briefing note update is issued by the Environment Agency in response to recent community concerns about odour.**

Since the last briefing in August, we have been working with the abattoir to address the odour complaints. Dunbia (UK) has made some improvements at the site and the odour reports we have received have become more intermittent. However we are aware that odour is still impacting residents in Hatherleigh and we remain committed to fully resolving the issue.

We are continuing to assess the site for compliance with its Environmental Permit. Officers from the Environment Agency have identified that the site was in breach of the Environmental Permit as odours attributable to the abattoir were observed in Hatherleigh. The effluent treatment plant has been found to be one of the sources of the odour.

The operators, Dunbia (UK), are continuing to investigate the reason for this failure and have sought specialist support to identify the cause of the odour at the effluent treatment plant. We will ensure any necessary improvements to abate odour at the effluent treatment plant are put in place.

**Please continue to report any incidents of odour pollution to us. You can do this by calling our 24 hour Environmental Incident Hotline telephone number on 0800 80 70 60.**

It is important that you make reports to us as soon as possible so that odour issues can be investigated promptly by both the site and us. When you call us, your report is formally logged and the information you supply is used as we continue to assess compliance with the Environmental Permit. An anonymous copy of the report is also passed to the abattoir for them to act on. Unfortunately we cannot provide feedback to all reports made.

The site are keen to resolve the complaints being received. You can contact the abattoir directly to convey your concerns - the telephone number for the site is 01837 810491. You can also contact your local councillors who can contact the site on your behalf.

If you have any questions or queries regarding the regulation of this site, please contact us using this email address: [DCISEnquiries@environment-agency.gov.uk](mailto:DCISEnquiries@environment-agency.gov.uk).

***Devon, Cornwall & Isles of Scilly Industry Regulation Team***