



Local Services: feedback

GP Surgery
Surgery should organise 'hospital car' service of volunteers
GP surgery may be too small to cope with extra development
GP surgery may be in the wrong location – residents in Moorview have to drive
GP surgery could move to current Co-Op site if replaced by new supermarket as part of the development
GP surgery could possibly move to the centre of the town or have a prescription collection service. There is a steep hill to walk up to the surgery.

Extra services that people would like to see
Possible taxi service
Dentist in Hatherleigh, even if it is a mobile service
No chemist in Hatherleigh – would like to see one either in supermarket or GP surgery
Set days for Library vans, perhaps 1 st and 3 rd mornings
Gym
Pool
Urgent need to upgrade sewage system before any more development
New toilets
1/3 of Great British population does not use email so libraries are vital



Transport & Communications - feedback

Parking – Town Car Park
<p>Make car park FREE:</p> <ul style="list-style-type: none"> - Stops congestion on street - More shoppers - More market footfall -
Free parking – town car park
Free parking!
Residents permits for town car park
The town car park is removed from town centre and therefore discourages people from using it
People don't use the town car park because of cost
Could introduce resident permit on streets and keep town car park for visitors
Idea to set up a 'Friends of the Car park group' to help manage the car park
Probably don't need lighting in town car park – there is natural surveillance from overlooking properties
30p parking fee is not issue if shopping for a few items as still cheaper than driving off somewhere but it does make the price too high if just popping in for one item
Make the car park free
Free car parking
Pedestrian areas in main high street or 'shared space'
Free car park is high on many things. MAKE IT HAPPEN

Parking – Market
Existing parking at market site is full on Market Day – allocated parking shown on plans does not look adequate
Observations need to be made of parking on market day
A car park at the top end of the market area to encourage people into the main town to use existing shops
New car park at the top of the market site

Parking – Town Centre/On Street
Car parking on streets obstructs pavements
Pyles Auction House causes problems with parking – chaos/blocking pavement
(Comments representing Hatherleigh Community Primary School) – <ul style="list-style-type: none"> - There are major issues of road parking. There needs to be better signage/understanding about where people can park. - Suggest box parking scheme throughout the town (in operation 24/7). This could be better enforced and would be better for safety (see Chagford example). - Make town car park free - If market redeveloped, would not like to see vehicular access via Co-Op because of issues on the road - There is 1 walking bus currently and a second to be introduced next term Need PCSO to continue good work in helping with parking
Consider blocking/pedestrianising the road (main high street) or consider a ‘shared space’
Independent shops declining because of parking issues
Need parking wherever the retail units are
Issues with street parking on narrow roads
20 minute parking zone outside the shops could help
A car park at the top of Bridge Street may encourage people into the town
Parking on one side of road only
Double yellow lines in some areas or limited waiting times
Lockable bike stands

Circular route around the town
Parking needs to be sorted with lines – residents brought it upon themselves
Maybe we need cycle racks somewhere in town (not in the car park) to attract more cyclists into the town.
Resident parking permits – on road (one car) plus maybe for the car park to allow free parking
If you had box parking (with an enforcement order on posts) then you would not need yellow lines and West Devon CEOs can enforce and would probably come out more often as chance of increased number of fines.
Pyles Auctions – DCC Highways need to define where the pavement stops and their land starts as often auction lots protrude onto pavement. When some sales are on (architectural and agricultural) the auction is conducted on the pavement and spreads into the road restricting traffic flow as well as blocking the pavement for pedestrians.
Will DCC wait until there is a serious accident before anything is done re the traffic / parking?
Have time limited parking on some roads and have resident permits for the car park (with maybe just a £10 per year charge to cover the admin)
Circular walking route to take in market site and existing businesses
Better links to Moorview
Bike stands
Consider limited waiting areas on street in some areas
Lack of yellow lines. Line restrictions has one very positive effect, it does slow down through traffic because one really cannot speed.
Why do providing parking areas not seem to have an effect in the new development beyond Claremont Place? There are food off streets areas behind but still several cars park on Oakfield Road (if it is still Oakfield Road at that point?) causing unnecessary obstruction / hazards.
If all residents had a sticker to put in their car that gives them free parking in the main car park. Visitors don't mind paying.
Please can any new housing developments have sufficient parking incorporated in the development – need to have two parking spaces for each new house.
Parking – I would like to see boxed parking as in Chagford. Then enforcement action could be taken and it would also inform people where they can park.
Agree that sorting out the parking is vital. Hatherleigh car park needs to be free.

Please be considerate to residents without own parking, in any changes make more resident bays.

Travel to Work

Work is biggest generator of trips

Public Transport

Need to publicise how and who to make comments to about the bus service – there have been recent incidents about buses not stopping and need to have a contact to report this to

Amount of buses are good for Hatherleigh

Bus timetable is difficult to understand – presentation could be improved to reduce complication

Buses have been forced to change route because of on-street parking issues in the town

Could improve frequency of town bus service

Bus timetable is not displayed where bus stop is – opposite Co-Op on corner of main road.

Could have smaller buses (18 seater) and more often

Bike bus would be good

Exeter bus needs more publicity in Hatherleigh (although not all Exeter buses come through Hatherleigh)

Community transport scheme to assist elderly and infirm to doctors shops etc.

Need a bus to and from Holsworthy more often

Could improved public transport actually take trade away from the town – if it is easier for people to catch a bus out of town?

Last bus from Exeter to Hatherleigh is too early and why do some buses only go as far as North Tawton?

Buses should still go up through the town for residents of Claremont etc. A number of the elderly can not always walk up and down.



Economy - feedback

Local Economy
Reduction in business rates for rural areas
Need open days to encourage volunteers to progress ideas, e.g. develop the festival, tell people about opportunities at market
No economy outside agriculture at present
Training facility – engineering for agricultural
Centre for Craft (traditional skills e.g. thatch/lime/cob). Training centre and visitor centre combined
Education visits to view heritage
Cycling shop – larger potential
Increase promotion : <ul style="list-style-type: none"> - Festival – use it to promote the rest of Hatherleigh - Highlight walks/trails - Highlight what is on offer -
Country craft courses – thatching etc.
Hatherleigh website – links
Could local businesses have first refusal on the new units? Or a condition/covenant on land to ensure a local business?
Green energy centre – business technology
More diversity of shops, e.g. butchers, DIY
Shops currently aimed at tourists
Businesses needed that produce goods
Need infrastructure
Need high speed broadband to encourage new business

Develop the festival to encourage more people to get involved
Business group needed
Offices: <ul style="list-style-type: none"> - Small businesses/starter units - Low rents - E.g. Opportunity Okehampton -
More restaurants needed
Not enough employment – this should come before housing
People travel elsewhere to work and therefore shop elsewhere
Issues – unoccupied business units
Live/work units
Visitors centre with community museum room attached
Potential but people don't know about it – promotion, needs more publication
Business group needed
Employment first, then housing
Mostly self-employed
Not enough employment – if increased use in town then increased spending
If no employment for housing there will be issues, e.g. social issues
Offices: <ul style="list-style-type: none"> - Small businesses/starter units - Low rents to encourage them in -
Good links for car transport
Number of people unemployed? – How many on benefits?
Most employment opportunities are by word of mouth
Not enough opportunities (work) for people moving in
Opportunities for employment first before considering increasing the population. No work will lead to break down of the society.

Hatherleigh Market
<p>If market is redeveloped there should be S106 contributions to refurbish/revitalise Bridge Street/Market Street:</p> <ul style="list-style-type: none"> - Likelihood is Bridget St would become residential - OR – could focus Bridge St as art/antique etc. (high end/niche) AND new development for everyday essentials -
Is it an opportunity or threat to existing businesses?
Consider a weekend market? – Evening market/food options?
Screen quality of goods – attract a different customer
Potential for tourist trade if improved
Market is always busy
Charm/character is in the way its run at present
Need antique market element
<p>SUSTAINABLE:</p> <ul style="list-style-type: none"> - Currently a good choice of stalls - Local produce/recycled goods -
<p>SOCIAL INTERACTION:</p> <ul style="list-style-type: none"> - Outreach - Health and Wellbeing - Public information -
Examples: Ampthill, Bedfordshire and Olney Bucks – have redeveloped successfully as small towns
Coffee mornings associated are very important
Space needs to be larger than proposed to accommodate all of the market stalls. Need space for vans associated. $\frac{3}{4}$ x existing space proposed for space to unload etc.
Need a livestock market in Hatherleigh – farmers cooperate to run the market? Loss of market will have a negative impact on farming enterprise
Need the abattoir – for animal welfare.
Potential conflict between abattoir and housing which could force its closure
Large impact by its loss
Tuesday market needs to be retained – keep a space throughout
Market should be close to the town – concern with ‘fur and feathers’

Pedestrian links
Larger space for market
Pavilion – positive, encourage people in?
Loss would have a big impact
Tuesday market needs to be retained at its current size. It can be a small increase to trade in the town – Post office, Co-Op, chip shop
Pavilion for market does not look adequate for associated vehicles
Crossing busy main road from parking area and ‘fur and feather’ stalls
Saturday market as well as Tuesday. Not accessible to full time employed!
Need something unique in the town to encourage people into the town, i.e. the market
Very clever map produced by developers, highlighting only those ‘pretty’ areas that they think people will like to see. The large number of new housing is deliberately, in my view, faded into the background. Consider the infrastructure – sewage; school size; transport links; now work } work away, will shop away
Yes, I agree, market cost should be covered by rates.

Supermarket
A bigger supermarket would not help the town – people would shop and go.
Large supermarket will drive out all the independent shops – NOT GOOD
No to bigger supermarket – Co-Op is good – but could have more local produce
We do NOT need another supermarket – keep the market
Existing shops would shut
Would lose the community in the centre of town
People will not visit the town, only the supermarket
No need for it
Positive if you can limit the goods you can sell there
Co-Op in sufficient
Positives and negatives

Need a shop which draws people in but doesn't compete with the town
Businesses may move away from Bridge Street
Faceless
Might bring more people in – but may only visit supermarket
More of a risk than an advantage to local businesses
Need more smaller shops – chemist and fresh fruit and veg.
Stalls in market?
What would happen to the Co-Op if a supermarket arrived? – Residential?
The 'death of Hatherleigh'
People travel to work and therefore do shopping elsewhere
More of a risk than an advantage to local trade
More local produce shop i.e.local vegetable

Tourism
Finish the Tarka Trail
Cycle hire/ 'Go-Ape'
Need somewhere attractive – nice space by the river
Promotion to encourage people in.
Improve website
B & B's
Need coordinated approach
Retention of Tuesday market
More community events, e.g. carnival – attract more families throughout the year
Sustainable
Need somewhere attractive – develop tourist side (cycling, Tarka Trail)



Local Facilities & Activities - feedback

Facilities
Cycling shop – larger potential
A swimming pool and fitness centre would be great – health and well-being and less travel. Should be accessible to A386 and Holsworthy to get most usage. May need membership to be viable.
ALLOTMENTS. Previous allotments were SOLD
Need for children’s Play area on Mayne close and Play area for younger children in Town
Large under cover pannier market for up to 100 stalls
Re open Tally ho brewery suggested as community project on profit sharing basis with land lord
Vine Church up for sale now within next month. They will need a new facility in town possibly on any new development on market site, they will have money for this, require a multi purpose building to inc spiritual area recording studio, drop in centre.
Multi purpose building for arts,theatre and museum
Drop in centre for OAP
Open space area for use by community with only basic structures for children, teenagers, and adults to use for kicking a ball around holding parties, camping, cycling netball, chilling out
Permanent enclosed structure over square area
Points relating to Community centre: Advertise for more volunteers to help run bars etc comments were people will help if they know!! More supportive of youth groups felt they are priced out at present. Advertise Centre prices to show discount that can be achieved on large notice. Centre open for all of term time, but not accessible unless in use during non term time, bank holidays, not conducive for holiday activities groups. More storage space for users ie is there a need for two shower areas , would one be sufficient as mixed shower with locked cubical doors, this would give more storage space for user groups
The Community Centre is NOT easy for elderly and non-car users to access
Swimming Pool available – if this is a true need in Hatherleigh. We have one and would offer it at cost price for regular sessions. Also, venue for clubs at reasonable costs

available. Evenings – very cheap rate. Can do catering too. Toilets and car parking available – 5 miles from Hatherleigh) (Carol Barkwell – 07785971960)

Activities
Wildlife trails
Fishing?
Need to complete the trail into Hatherleigh
Horse riding along the Ruby Way
Meeth Clay Works – horse riding, links to Tarka Trail etc.
Canoeing – more access to river?
Walking trails
Tarka Trail could bring tourists in
JUBILEE CELEBRATIONS SUGESTIONS: Street party, party on moor in evening bonfire, music local Bands, Plant some flower beds in red white and blue, plant out round about area, red white and blue then plant out with wild life flowers to show colorful approach to town. Include school in street party, Cup/plate for children; also people aged 60 this year, Purchase Belvedere Tower for Jubilee, build shelter in island park area.
Sculpture trail, to be shown on map as places of interest, should be some sort of sculpture moor view end of town
Scout and Cub leader, thought too much obstruction in way ie CRB, trained persons. Dealing with children can be a sensitive area



Environment - feedback

Built Environment
Local materials – cob/thatch needed. New estates should reflect this
Divide between Moorview and Hatherleigh and new estates
Walking to Moorview – needs more lighting as not very safe, especially next to the river. Unfenced section next to river.
Open Spaces
Nice space by river
Open space adjacent to river – nice open space
Clear up and tidy tree area around Island park, open up as nature area and walk with panic area improve drainage
Use the Square more

	YES	NO
Would you come to an information event to find out more about renewable energy	4	1
Do you feel you know enough about what Hatherleigh's areas have to offer?	4	-
Do you know where all the footpath/walks there are around the town?	3	2
Would you be interested in joining/helping a newly formed environment group here in Hatherleigh?	3	2

Handouts

If you are interested in being part of the creation of a local environment group OR would like more information please leave your contact details here.	Contact details:
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Housing - feedback

Size and Type of Housing
Probably need more expensive houses to bring in money, spend in town etc. and get involved in things going on.
Community Build Scheme – good idea although works would take longer
Worry about too many starter homes. Hopefully a balance of 3/4 bedroom styles and appearance
78.9% do not want more 3 bed houses – they ticked the option that would indicate bigger houses = less housing. There was no option for no houses!! (Twisting the data...) + 76% said there is enough housing already
Bungalows for the elderly – close to the town centre and on the level
Bungalows
Executive housing to bring prosperity to town.
Sheltered/independent living accommodation for older members of the community
There needs to be a good mix of housing types – not just affordable / small houses. We also need large houses that will attract people with money to spend in Hatherleigh and/or to start up businesses etc.
Need bungalows as well for elderly – some of whom are in larger houses which could suit a family better. Bungalows should be in the same area (similar to those at start of Moorview) so that the elderly can socialise with each other.

Housing Affordability
Low cost/affordable housing
Affordable housing for local people
Housing must be made available for our young people to buy – instead of allowing housing associations to bring in people who may not want to live here or people who have no jobs – some of whom do not want to work! Maybe we need our own housing association which will sell houses to local young people at a discount with conditions – they live there for a set period of time and when they sell it is to similar people and

they sell at the same discount they bought at. (or something similar to ensure the properties re available to our young).
Housing needs to be affordable for local young people – probably shared ownership ones.

Housing Design
Houses should look old and be in keeping with the town – traditional to its setting
On the market site there should be scope for innovation etc.
Housing on the market site should reflect the market area to make it attractive and individual (short-sighted to allow developer to make lots of money)
Careful and considerate design – eco friendly
Housing should be on car parking site (bottom of market area)
Houses should be sustainable – energy efficient/eco
Houses should be ‘of Hatherleigh style’ – NOT BOXES
Need to keep heart of Hatherleigh
Need eco friendly housing – solar panels as standard etc.
Houses need to fit into the townscape – using local stone etc.

Gardens
Very important to have a garden for hobbies, providing food and open space
When houses are packed in gardens are tiny
Gardens are a positive living space – well being
Garden is an important hobby
Selling off gardens for small scale housing is BAD
Gardens can provide food

Other Housing Issues
How many houses in Hatherleigh are empty?

How many second homes are there?
Who would wish to live on the site next to or over a slaughter houses?
We have already had enough houses built – if we do need a few (20) could they NOT be boxes!
Jobs are needed before we increase too much otherwise we just become a commuter town and no money stays in the town.
Every new house / property MUST have sufficient off-road parking – and not just the 1.5 spaces or whatever the ‘target’ was. It needs to be minimum 2 spaces and then one space per bedroom.



Community Life - feedback

Councillors
Local council surgeries – monthly/quarterly
Who are town councillors? – should do a feature in the Parish Pump, e.g. 1 councillor a month and could do separate information on main issues and projects
A4 poster of councillors (including photos) to be displayed in Community Centre and around town
If councillors represent the people they should be recognisable – ‘photos = compulsory’. We don’t all know each other (fact).
Evidence of what councillors do – “you asked....we did.....”

Sharing Information
Update the town council website regarding the councillors inc photos for all
People do not understand the process of local government
Have on noticeboard and website some ‘you asked for – and we did’ type information (similar to some hospitals which try and demonstrate them taking action)
There needs to be a noticeboard for ‘Littlewood’ part of Moorview as they do not often walk to town along the roads but use the footpath past the cricket club. Would also need

<p>one for Bowmans' Meadow and Claremont. Noticeboard outside Coop is too small and notices get blown off causing litter – plus no cover.</p>
<p>Bigger/new information boards needed:</p> <ul style="list-style-type: none"> - Town square - Outside Co-Op <p>Not in millennium square – no-one looks there</p>
<p>Website needs regular update</p>
<p>Little in way of notices in Hatherleigh as to opening times</p>
<p>Could hold an event to introduce new people to club and societies around the town – a 'Fresher's Fair' style – BUT would need to invite people personally</p>
<p>Bigger notice boards outside Co-Op for more information on Hatherleigh Town</p>
<p>Better information on the 'Welcome to Hatherleigh' sigs coming into the town</p>
<p>Pump – may need editorial help. Not enough done currently so looks untidy</p>

Community Spirit
<p>Big development will endanger community spirit as will lose shops, no market, no cafes – if people don't meet there is no community</p>
<p>The biggest asset to community life is THE MARKET! We must keep it.</p>
<p>Local groups to think of ways to stimulate young people, e.g. invite parents and children and make the content applicable to both. Plus times to suit</p>
<p>How to get people involved? Always the same faces</p>
<p>Other places have same issue – not enough time for people to commit, they want things laid on for them</p>
<p>How to integrate more with Moorview? Could have own community room? (Further comment to this: that's not integration, that's segregation).</p>
<p>How will future development affect community life? Will it move the centre of the town? This could cause failing of existing centre.</p>

Other Issues
<p>Currently Highampton have provided dog bins on the Ruby Trail but they stop at the border. We need some on our side. We also need to look at access as in the past the gate has been locked shut and now it is locked partly open. But not open sufficiently for a</p>

recent disabled resident on their mobility vehicle who had to turn back.

Litter bins. Please put one outside the paper shop (the chip shop one is quite hidden).

General Comments

- I am very impressed with the presentations and discussion points. Could they be put online for future reference? Would be nice to have further opportunity to discuss the issues / questions perhaps in an online forum.
- Put copies of (exhibition) boards onto Council website for people to see and absorb in their own time.
- Thank you for this consultation – well done. My only comment is please don't build too many house, there is no requirement.
- Fact finding – what is available in Hatherleigh already. Too many people wanting to stop development that have no energy to help town to grow.
- The people that want more clubs like Cubs, Bridge, flower cub etc – just do it, set it up yourselves. Stop expecting it to be done for you.
- The day the market closes it will be the finish of Hatherleigh. Torridge are prepared to spend millions on a new market. Make parking free it can't pay to have someone come to Hatherleigh to check up etc. This would free up the town a lot more.